

Our Social Responsibility

Lifting up the communities in which we operate is **fundamental** to who we are as a Partnership. We do this by strategically investing in organizations that make a difference in the lives of others through our strong giving platform—corporate giving, employee giving, foundation giving and employee volunteer programs.

We supported more than 300 local and national organizations and donated more than \$6.8 million dollars in 2022. Our corporate giving efforts focus on nonprofit, 501c(3) organizations that prioritize education, hunger, health, veteran support, children's causes, environmental stewardship and combating homelessness.

5%
Environmental



15%
Community & Economic Growth



13%
Poverty & Hunger



11%
Disaster Relief



31%
Health & Medical



7%
Education & Special Needs



10%
Children's Causes



8%
First Responders & Veterans



**\$6.8+
million
in donations**

We are committed to being a **good neighbor, business partner** and **valued member of the communities** in which our employees live and work.

2022 Charitable Donations

We have long-standing commitments to causes including MD Anderson Children's Cancer Hospital, Salvation Army, American Heart Association, Ronald McDonald House and many more. Big or small, national or local, every charitable organization has an important role in our communities. Below are some examples of the causes we supported in 2022.

In 2022,
We Supported:

300+
nonprofits



MD ANDERSON CANCER CENTER*

In our seventh year supporting the MD Anderson Children's Cancer Hospital we donated nearly **\$1.9 million**, making Energy Transfer its largest corporate donor. This was also our largest ever employee-driven campaign, which funds critical research to advance pediatric cancer treatments. Every dollar donated directly supports cancer research and patient care initiatives at MD Anderson Children's Cancer Hospital. Together with our employees, Energy Transfer has donated more than **\$10 million** to MD Anderson since 2014.

AMERICAN RED CROSS*

We proudly support the American Red Cross and its mission to deliver vital services – from disaster relief, emergency assistance, blood donation services and disaster preparedness education. We donated a total of **\$755,000** to support these efforts in 2022. We also regularly host blood drives at our corporate offices.



REGIONAL FOOD BANKS*

We donated a total of **\$225,000** to multiple food banks across the country. Employees in our corporate offices also regularly volunteer to pack food for those in need at their local food banks. Supporting the food insecurity needs in our communities remains one of our top priorities.

CHAMBERS COUNTY CHILDREN'S MUSEUM

We were proud to celebrate the groundbreaking of the new Chambers County Children's Museum in 2022 with a **\$50,000** sponsorship to support the construction and development of an oil and gas exhibit. The museum is located in Mont Belvieu, Texas, and offers innovative exhibits for children to learn about our industry through interactive play.



VETERANS WELLNESS CENTER WITH ENDEAVORS

We donated **\$125,000** to Endeavors to support the development of a new Veterans Wellness Center in San Antonio. This was part of our two-year commitment totaling **\$250,000**. The Veterans Wellness Center is designed to be inclusive for all clients and accommodates those who depend on wheelchairs, walkers, and other mobility aids. The Veterans Wellness Center will play a crucial role in Endeavors' holistic approach to mental healthcare. Endeavors also provides an array of programs and services in support of children, families, Veterans, and those struggling with mental illness and other disabilities.

*Sponsored in partnership with the Energy Transfer / Sunoco Foundation

2022 Employee Volunteerism

Along with charitable donations, Energy Transfer employees are supported and encouraged to volunteer their time and talents to assist others in need and to build lasting relationships in their communities. In 2022, more than 1,500 employees volunteered approximately 3,600 hours of their personal time.

2022
Volunteers:

1,500+
employees

Personal Time
Spent Volunteering:

3,600
hours



GULF COAST REGIONAL BLOOD CENTER

Our Houston office has partnered with Gulf Coast Regional Blood Center since 2008 to host life-saving blood drives. In 2022, we were the **top corporate donor** in the downtown area, with nearly 200 of our employees contributing more than 260 units of blood. Additionally, our corporate and local offices regularly host blood donation events through the Red Cross, MD Anderson and local blood banks to support this critical need.

WREATHS ACROSS AMERICA

Since 2019, Energy Transfer employees have volunteered their time to support Wreaths Across America. In 2022, we were honored to have nearly 200 employees in 22 states volunteer to honor our great heroes by laying wreaths on the graves of those who served and have passed on. In addition to our volunteer efforts, we donated over **\$10,000** to support the cause.



THE SALVATION ARMY

Energy Transfer is a long-time supporter of The Salvation Army through a variety of their programs, including The Red Kettle and Angel Tree campaigns, and their lifesaving disaster relief efforts. In 2022 alone, Energy Transfer donated **\$126,000** to The Red Kettle campaign. In our 23rd year as a supporter of the Angel Tree campaign, our employees in Houston, Dallas, San Antonio, Oklahoma City, and Newtown Square, Pennsylvania, adopted 600 children and seniors to help spread joy during the Christmas holidays.

SLEEP IN HEAVENLY PEACE

Employees representing our Dallas, Houston and San Antonio offices volunteered with Sleep in Heavenly Peace in 2022, an organization that provides beds to children. In addition to the volunteer opportunity, Energy Transfer donated a total of **\$18,000**. Our San Antonio offices have been supporting this nonprofit since 2018, and we were excited to be able to add more cities to help this cause.



YELLOWSTONE ACADEMY

Energy Transfer employees from our Houston office volunteer regularly at Yellowstone Academy as part of our support of Yellowstone's grade-level sponsorship program. Yellowstone Academy is a Christian-based charter school that is committed to providing students an excellent education regardless of financial means. Energy Transfer is a proud sponsor of two Yellowstone Academy Kindergarten classes, and in 2022 alone we donated **\$50,000** to help students receive academic enhancements to support their success.

PHILABUNDANCE

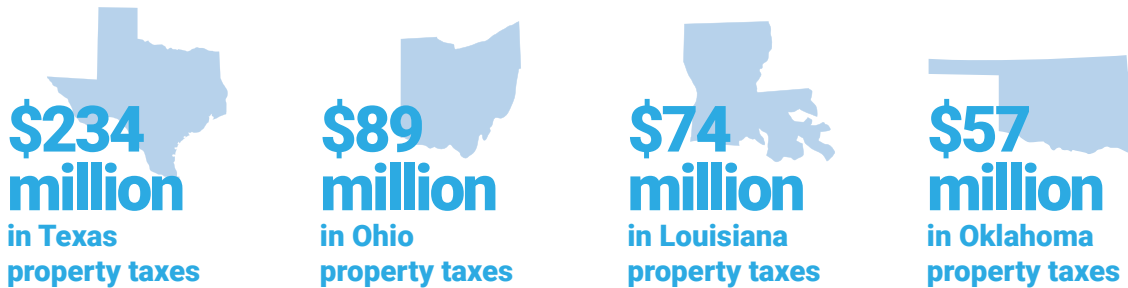
Our employees in the Philadelphia area have a more than 20-year history of volunteerism at the Philabundance warehouse. Additionally, our annual **\$250,000** fuel grant* helps alleviate transportation costs for Philabundance, enabling them to provide hundreds of thousands of meals to those in need. The donation is part of a long-standing partnership that has resulted in more than **\$2.8 million** toward Philabundance's mission to drive hunger from our communities.

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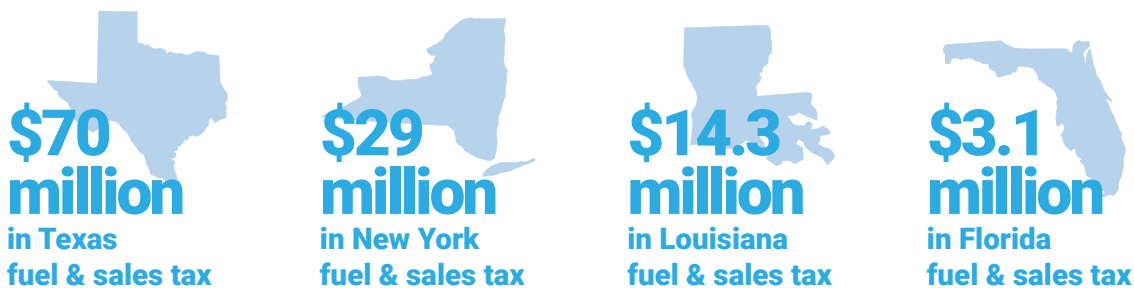
Supporting Communities

Through the payment of millions of dollars in taxes, including income, property, motor fuel and sales/use taxes, we support communities where we operate. These taxes support local government services, like building and maintaining public roadways, or providing resources for hospitals, public schools and much more. One example of this is through our income tax payments, which totaled **\$68 million** in 2022.

In 2022, Energy Transfer paid over **\$626 million** in state property taxes. Some examples of these payments include:



The total motor fuel and sales/use tax paid, collected and remitted by Energy Transfer in 2022 was over **\$176 million**. Some examples of these payments include:



Note: Excludes taxes paid by Sunoco

*In 2022, construction began on a new 170,000-square-foot school that will house students in grades K-12 in Wayne County, Ohio. This facility **was made possible by taxes paid by Energy Transfer** for Rover Pipeline.*



Stakeholder Engagement

We are committed to operating our business in a manner that honors and respects all people and the communities in which we do business. Our Code of Business Conduct and Ethics sets the foundation for how we engage and maintain relationships with stakeholders and requires company business be conducted in a lawful and ethical manner.

Construction of energy infrastructure requires extensive outreach to a variety of stakeholders. The goal of this outreach is to develop and maintain positive local relationships, educate and engage with the public and interested stakeholders, and communicate accurate and timely project information. Our Public Outreach Team is composed of company employees, as well contract representatives, and is responsible for outreach before, during and after major infrastructure projects.



Every employee acting on behalf of the Partnership must adhere to these principles:



RESPECT AND TRUST

We believe positive, meaningful relationships are based on mutual respect and trust. We are committed to understanding issues from the stakeholders' perspective as those issues relate to our plans and project needs.



MEANINGFUL OUTREACH

We engage with affected stakeholders early and often when planning a project. Stakeholders include landowners, community and business leaders, first responders, local, state and federal government officials, and all appropriate regulatory officials.



ACCURATE INFORMATION

We consistently provide stakeholders with accurate and timely information regarding the importance of energy infrastructure, the reason and need for proposed projects, and the processes in place that govern our projects.



GOOD FAITH NEGOTIATIONS

We listen to stakeholders' concerns while negotiating honestly and in good faith.



TIMELY RESPONSE

We respond in a timely manner to stakeholders' concerns. We also provide stakeholders a single point of contact to enable direct communications in response to project concerns.

Energy Transfer has adopted America's Natural Gas Transporters' Commitment to Landowners in addition to our own internal policies and guidelines, which has been endorsed by the Interstate Natural Gas Association of America (INGAA) and is applicable to all of our infrastructure projects across 41 states.

A major focus for Energy Transfer is creating a culture of continuous improvement, not only in our operations and construction, but in every aspect of our business. After the completion of a major project, project teams proactively identify and manage risk, identify improvements and promote the sharing of lessons learned.

Stakeholder Relationship Management

*Energy Transfer has several liaison teams who **establish** and **maintain relationships** with a variety of external stakeholders.*



RIGHT-OF-WAY (ROW)

The ROW team manages land-related matters for all projects – from new construction to day-to-day ongoing operations. Our 60 full-time employees, 40 of whom serve as land agents, manage landowner relationships along Energy Transfer’s entire pipeline system. Land agents are our “boots on the ground” who work with landowners along our pipeline routes to obtain survey permission, negotiate voluntary easement agreements, manage questions and concerns during construction, and ensure the landowner is satisfied throughout the life of the pipeline. Once a project is complete and in-service, our ROW Team continues to be the primary source for ongoing communication with landowners.

INVESTOR RELATIONS

Our Investor Relations team serves as the bridge between our management team and our key financial stakeholders. They work to maintain an open dialogue and build strong relationships with all current and potential investors by providing transparent and timely company updates. Resources include press releases, quarterly earnings calls, and regularly posting investor presentations and SEC filings to our corporate website.

GOVERNMENT AFFAIRS

Our Government Affairs team provides feedback on proposed legislation and regulatory measures, and discusses broader industry and economic issues. They provide counsel to all levels of Energy Transfer’s organization and support other departments, including Legal, Compliance, and Public Relations, with stakeholder engagement and employee communications activities.

PUBLIC AWARENESS

Energy Transfer’s Public Awareness Program is designed to raise awareness of the presence of pipelines and educate the public on how to recognize a leak and who to contact in the event of a pipeline incident. Primary stakeholder groups include affected members of the public, emergency responders, public officials and excavators.

PUBLIC RELATIONS & COMMUNICATIONS

Our Public Relations and Communications team manages strategic communications channels, including the website and social media platforms. They also develop and maintain relationships with the media and partner with project teams to create educational materials for new projects to better inform the public and interested stakeholders.

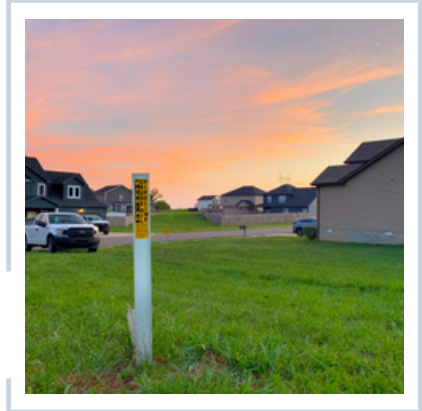
Respect For All People, Traditions & Cultures

We believe that creating healthy, strong communities requires a collective commitment to doing what is right. That includes respecting local cultures, supporting economic development opportunities and engaging with those organizations that care for our communities. We operate our business in a manner that honors and respects all people and the communities in which we do business. We believe in fostering a respectful workplace by sharing our varied backgrounds to make us a stronger, more successful organization.

We respect the history and culture of indigenous people and recognize their legally protected rights. We maintain multi-year easement agreements with 17 Native American Tribes across seven different states, and we spent \$19.4 million on mutually agreed easements in 2022. Additionally, we were pleased to fund more than \$37,000 in scholarships to support various Native American schools.

Extensive Public Awareness

An important aspect of responsible pipeline operations is ongoing education and communication with those who live and work near pipelines. Developed under the guidance of federal pipeline safety regulations, our comprehensive public awareness program provides critical information regarding pipeline safety, damage prevention and emergency response. Our key stakeholders are anyone who lives or works near our pipelines, including residents, emergency responders, public officials, schools, businesses, places of congregation and excavators. We use a wide-range of communications tactics and platforms, from printed mailings, face-to-face meetings, television, radio, social media, print media and our corporate website. To allow for two-way communication, the Public Awareness team established a non-emergency phone number and email address to engage with stakeholders.



*In 2022, our annual public awareness mailing reached more than **2.3 million stakeholders**, a record amount for Energy Transfer. The mailing included:*

1,893,936
Neighbors,
Businesses and
Schools

397,784
Excavators

33,669
Emergency
Officials

811: PROMOTING SAFE DIGGING

Energy Transfer regularly promotes safe digging by calling 8-1-1, a nationwide toll-free number. 811 has proven to be the foremost preventive measure in excavation safety and damage prevention. There are two major campaigns, National Safe Digging Month and 811 Day. To celebrate the kick-off of National Safe Digging Month in April, Energy Transfer displayed more than 250 banners at our locations across the country.

PIPELINE LOCATOR

A unique feature, first introduced in 2021, is Energy Transfer's Pipeline Locator (available on the Energy Transfer website). This user-friendly platform allows anyone to view Energy Transfer's pipelines within a two-mile radius. It's accessible 24/7, and our traffic reports indicate an average of 250 users access the free tool every month.

GOOD NEIGHBOR AWARD

The Good Neighbor program was created in 2008 as a way of recognizing those who help protect our pipeline system. We regularly communicate with our neighbors and encourage them to report suspicious activities near our assets. The program strives to make everyone more aware of at-risk behavior. Previous recipients have included a farmer who stopped a backhoe from damaging the pipeline and a homeowner who reported blowing gas, a result of someone who struck a meter.

CONTINUOUS IMPROVEMENT

Our Public Awareness Program is regularly inspected by federal and state regulators, and we work continuously to improve our program. We use three tools to measure the effectiveness of the public awareness program:

1. Annually, we conduct an internal self-assessment to measure program implementation.
2. We survey our local operations managers annually to determine if additional public awareness outreach is necessary using 9-part criteria outlined by regulations.
3. We participate in the Public Awareness Program Effectiveness Research Survey (PAPERS), a joint industry research survey facilitated by the American Petroleum Institute and Interstate Natural Gas Association of America. The data shows that our communication efforts are resonating with stakeholder audiences, and we generally fall within or lead our peer group of other large midstream operators.

Building Relationships With Emergency Responders

Integral to our Public Awareness Program is our partnership with local emergency responders and public officials, which establishes important lines of communication, coordinates resources, and develops a concerted response system for managing pipeline-related incidents. We implement a series of activities to engage with these critical stakeholders, including facilitated liaison meetings, training exercises, personal outreach and targeted communications materials.

In 2022, we sponsored and participated in 607 liaison meetings across our entire pipeline system and educated 22,422 stakeholders, including 9,258 emergency officials, 2,200 public and school officials, and almost 11,000 excavation professionals.

EMERGENCY MANAGEMENT TRAINING

Our in-house emergency management team conducts annual emergency preparedness exercises in accordance with regulations set forth by the Environmental Protection Agency. These exercises prepare personnel to respond to emergency incidents and events in a coordinated manner alongside regulatory agencies and local responders.



Sponsored and
Participated in:

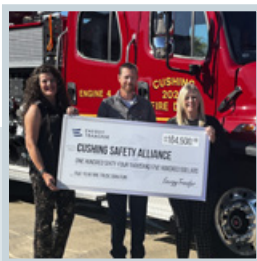
607
liaison meetings

Educated:

22,422
stakeholders

In 2022, Energy Transfer conducted more emergency response exercises than ever before, including:

- **86 annual** OPA 90 emergency response exercises
- **12 annual** CFR 192/195 facilities emergency response exercises
- **8 annual** H₂S emergency response exercises
- **25 geographic** response strategies
- **85 unannounced** emergency procedures exercises



*In 2022 alone, we donated more than **\$150,000** to **first responder** organizations located in eight different states.*

FIRST RESPONDERS SUPPORT

Supporting first responders in the communities where we operate remains a top priority for our company. In 2022 alone, we donated more than \$150,000 to first responder organizations located in eight different states. The relationships we build through these efforts establish important lines of communication and collaboration and provide needed support to our neighbors and to our assets.

