People Are Asking Us About Our Rover Pipeline Project

As we begin work on our Rover Pipeline Project, we know you may have a number of questions about our project and how the plans could potentially affect property owners.

This document will provide you with answers to questions we are most commonly asked. These questions include those about our company, proposed routes, safety and protecting sensitive areas. We’ve also tried to address some of the key topics of interest to people whose property may be involved in the project. Finally, we’ve provided directions on how you can get more information about natural gas pipelines in general, and our Rover Pipeline Project in particular.

If you have additional questions that are not addressed in this document, please give us a call. You can reach us at 1-888-844-3718 or visit our Web site at www.energytransfer.com/ops_etrover.aspx

As a leader and partner in providing clean energy solutions for nearly 60 years, Energy Transfer and ET Rover Pipeline LLC looks forward to hearing from you.

Sincerely,

Joey Mahmoud
Vice President, Engineering
ET Rover Pipeline LLC

Questions Addressed Here Include:

Pipelines and This Project:
- Who is ET Rover Pipeline LLC?
- What is the company’s track record?
- What is a natural gas pipeline?
- What is the Rover Pipeline Project?
- What is the purpose of the Project?
- Where will you build the pipeline?

Safety:
- How safe are natural gas pipelines?
- Will the pipeline be underground?
- How does ET Rover Pipeline LLC maximize pipeline safety?

Impacts on Sensitive Areas, Including the Environment:
- What is ET Rover Pipeline LLC’s commitment to protecting sensitive areas and the environment?
- How will ET Rover Pipeline LLC protect sensitive areas, such as wetlands and culturally important sites?
- Will ET Rover Pipeline LLC use existing right of ways?
- What is the usual width of the right of way?
- How close will the pipeline get to residences?

Possible Property Owner Interests:
- What is the role of a land agent?
- What rights do owners have with respect to having a pipeline located on their property?
- How will property owners be compensated for their land?
- What happens if an owner and ET Rover Pipeline LLC can't agree?
- How far in advance will a property owner be notified that survey or other crews will be coming on their land?
- Will property owners be able to use land used for the right of way after construction?

Getting More Information:
- Who is the primary contact for owners of property involved in the project?
- Where can I learn more about this project?
- If my property is affected by the project, when will I hear again from ET Rover Pipeline LLC?
About Pipelines and This Project:

Who is the ET Rover Pipeline LLC?

- ET Rover Pipeline LLC (ET Rover) is a new interstate natural gas pipeline company being designed to transport natural gas from processing facilities located in the prolific Marcellus and Utica Shale areas to market regions in the United States and Canada.

- ET Rover Pipeline LLC is a subsidiary of Energy Transfer Partners (NYSE:ETP) which is a master limited partnership owning and operating one of the largest and most diversified portfolios of energy assets in the United States. ETP currently owns and operates approximately 35,000 miles of natural gas and natural gas liquid pipelines. The Energy Transfer family of companies owns approximately 71,000 miles of natural gas, natural gas liquids, refined products, and crude oil pipelines.

What is the company’s track record?

- Energy Transfer and its interstate pipelines have supplied natural gas throughout the country for over 60 years through an extensive network of underground pipelines. We have designed, built and safely operated natural gas pipelines in a number of states in the southwest, Midwest, and southeast portions of the country. Our employees work together to ensure our pipelines operate safely, efficiently and reliably year round.

What is a natural gas pipeline?

- Natural gas pipelines safely transport large volumes of gas over long distances. Pipelines are specially designed and carefully constructed, and today there are more than 300,000 miles of natural gas pipelines in operation in the United States.

- Natural gas enters the pipeline at pipeline interconnects, wellheads or processing plants near the gas fields. The gas then moves through underground pipelines with the aid of compression to customers in the pipelines’ market area. Compressor stations are facilities that help gas move in the pipeline by keeping it under pressure. Our customers include local distribution companies that resell the gas to residential and business customers, as well as electric utilities that use the natural gas to generate electricity.

What is the Rover Pipeline Project?

- The Rover Pipeline Project as currently proposed capacity at 3.25 billion cubic feet per day will consist of approximately 380 miles of 36-inch and 42-inch diameter mainline pipeline, the installation of approximately 194,000 horsepower at five new mainline compressor stations, and construction of six new meter stations along the mainline pipeline, and the construction of approximately 197 miles of 24, 36 and 42-inch diameter supply laterals, approximately 38,000 horsepower at five new compressor stations, and various new meter stations in the supply areas.

Due to shipper commitments, the Rover Pipeline Project facilities will be constructed with phased in-service dates of December 2016 for the portion of the project from the supply areas
to near Defiance, Ohio and June 2017 for the mainline segment from near Defiance, Ohio to the Union Gas Hub, near Sarnia Canada.

**What is the purpose of the Rover Pipeline Project?**

- The purpose of this project is to transport natural gas from processing facilities located in the prolific Marcellus and Utica Shale areas to numerous market regions in the United States and Canada.

- The project will enable the flow of natural gas from processing plants and interconnections in Pennsylvania, West Virginia, and Ohio to point of interconnection with Energy Transfer’s existing Panhandle Eastern Pipe Line and other Midwest pipeline interconnects near Defiance, Ohio.

- Additionally, the Rover Pipeline Project expects to construct a segment from the Defiance, Ohio area through Michigan and ultimately to the Union Gas Hub, near Sarnia Canada providing producers with access to diverse markets and end-users in Michigan and Canada with access to Marcellus and Utica supplies.

**Where will you build the pipeline?**

- The map on the following page illustrates the proposed route of the Rover Pipeline Project. The shaded areas of the map represent the counties affected by the pipeline route in the states of Pennsylvania, West Virginia, Ohio, Michigan, and a province in Canada. In determining the siting, construction, and maintenance of facilities ET Rover is required to avoid or minimize effects on scenic, historic, wildlife, and recreational values.

**About Safety:**

**How safe are natural gas pipelines?**

- Underground pipelines are the safest mode of transporting natural gas, and U.S. Department of Transportation statistics show underground pipelines transport gas far more safely than ships, railcars or trucks.

- Interstate natural gas pipelines are a vital part of the nation’s energy infrastructure and fall under federal regulations.

- The Federal Energy Regulatory Commission is an independent government agency that approves the siting of interstate natural gas facilities.

- The U.S. Department of Transportation regulates the operations of interstate pipelines.

- Pipeline construction work is supervised and inspected under stringent federal, state and company requirements.
Will the pipeline be underground?

- Almost all of the pipeline in this project will be underground. Typically, the pipeline is covered by at least three feet of soil and sometimes more if it is crossing under roads, rivers, lakes and streams.

- The only equipment or facilities above ground will include valves, gas measurement instruments, regulating controls and compressor stations. Having these facilities above ground allows our professionals to properly control and service the pipeline.

How does ET Rover Pipeline maximize pipeline safety?

- We build many layers of protection into our pipelines. These safety features work together to ensure people and properties are well protected throughout the life of a pipeline.

- We design and construct the pipeline to meet or exceed state and federal safety requirements, using equipment and materials that meet or exceed industry standards.

- We inspect every weld that joins each section of pipe both visually and with x-rays.

- We install valves along the pipeline to shut off the flow of gas through pipe sections in an emergency.

- We inspect and pressure test with water at higher than normal operating pressure before placing the pipeline in service.

- We use an emergency shutdown system to immediately and safely shutdown compressor stations.

- We install special regulation devices to prevent gas pressure from exceeding safe limits.

We will help to ensure safe operations by:

- Conducting round-the-clock monitoring and regular inspections.

- Injecting odorant into the gas stream at selected points on the pipeline system to permit leak detection.

- Testing and calibrating controls and safety equipment frequently.

- Educating the public and conducting damage prevention programs regularly.

- Coordinating with local emergency responders.

- Posting signs to indicate the location of the pipeline and a phone number to call before digging.

- Supporting statewide underground utility damage prevention programs. The ET Rover Pipeline LLC will utilize the 811 One-Call System.
We will respond effectively to possible problems and emergencies by:

- Continuously monitoring pressures electronically from our gas control facility.
- Training local authorities in preventing and responding to any pipeline-related problems.
- Supporting local authorities with professionals and services from ET Rover Pipeline LLC.

About Impacts on Sensitive Areas, Including the Environment:

What is ET Rover Pipeline LLC’s commitment to protecting sensitive areas and the environment?

- The ET Rover Pipeline and our project team members are committed to protecting sensitive areas and the environment. We will work with all government agencies to fully comply with the laws and regulations designed to protect sensitive areas.

- Moreover, the company has our own standards and procedures to help ensure that we do our utmost to demonstrate care and respect for the possible effects of our activities on these sensitive areas.

How will ET Rover Pipeline LLC protect sensitive areas, such as wetlands and culturally important sites?

- First, we select a route, based on professional surveys and environmental studies that avoids sensitive areas whenever possible. Next, we are careful during construction to choose only qualified and experienced professional pipeline builders, whom we closely train and supervise to ensure construction impacts are minimized.

- Finally, we ensure that the site is thoroughly cleaned after construction and restored, to the best of our ability, to its original condition.

Will ET Rover Pipeline LLC use existing right-of-ways?

- We will study all reasonable route options including the use of existing or adjacent right-of-way. In most cases, these right-of-ways belong to either electric powerlines, highways, railroads or other pipelines.

What is the usual width of the right-of-way?

- A pipeline normally requires a permanent 50-foot right-of-way. During construction, we'll need an additional 50-foot workspace next to the permanent right-of-way. We may also need additional temporary workspace in certain areas, such as road, railroad or stream crossings, to accommodate particular construction activities.
How close will the pipeline get to residences?

- Pipelines are most often located well away from residences. We will be able to estimate the exact distance from the pipeline to residences once we have completed surveying the proposed route.

About Possible Property Owner Interests:

What is the role of a land agent?

- A land agent is a professional who works with property owners along a proposed pipeline route. An agent’s role is to make certain an owner receives useful information about the project. If you are the owner of property that may be involved with this project, your land agent will be your primary point of contact with ET Rover Pipeline LLC.

- Your land agent will be available to meet with you throughout the project, and he or she will listen to your comments and suggestions and forward that information to appropriate members of the Rover Pipeline Project Team. Your agent will also work with you to obtain a “grant of easement.” This will provide us with the legal rights needed to install the pipeline and related facilities. Your agent will also make sure that your voice is heard in decisions made by the Project Team.

What rights do owners have with respect to having a pipeline located on their property?

- Property owners are entitled by law to receive compensation for having a pipeline on their property. Our goal is to negotiate with the property owners to receive approvals through a signed easement agreement for needed property rights. During this process, we also plan to work with property owners to address specific interests they may have.

How will property owners be compensated for their land?

- Qualified local real estate appraisers will conduct appraisals to help ET Rover Pipeline LLC assess property values and how those values will be affected by pipeline construction. We will base our offers of compensation upon these professional appraisals.

What happens if an owner and ET Rover Pipeline LLC can’t agree?

- Our goal is to reach an agreement with property owners through negotiations to sign an easement voluntarily at a fair price. Historically, we have reached such agreements with the vast majority of property owners involved with Energy Transfer pipeline projects.

- In a small number of cases, however, an agreement cannot be reached. At this point, various legal options are available both to property owners and the company.
How far in advance will a property owner be notified that survey or other crews will be coming on their land?

• We will make an effort to provide at least 24 hours advance notice to those property owners who have given us permission to survey before we start.

Will property owners be able to use right of way land after construction?

• In most cases, property owners will be able to use the pipeline right of way just as they did before construction. For example, agricultural activities such as growing crops and pasturing livestock can resume as soon as the land is ready. We will need to operate the pipeline safely, so some restrictions may apply. The effect of these restrictions will be addressed as part of a right of way agreement.

About Communication and Getting More Information:

Who is the primary contact for owners of property involved in the project?

• The land agent assigned to work with a landowner will be primary contact throughout the project. However, if your land agent is unable to address all your questions or concerns, please call the Rover Pipeline Project toll-free number at 1-888-844-3718 or eMail: erica.richardson@energytransfer.com

Where can I learn more about this project?

• ET Rover has established a project website where more information is available:

  www.energytransfer.com/ops_etrover.aspx

• After ET Rover Pipeline LLC files this project at the Federal Energy Regulatory Commission later this year, the Commission’s staff will be a reliable source of information. Staff members can be reached at 202-502-8004. Their mailing address is:

  Federal Energy Regulatory Commission
  Office of External Affairs
  888 First Street, NE
  Washington, DC  20426

• Information such as “An Interstate Natural Gas Facility On My Land? What Do I Need to Know?” is also available through the FERC Web site at: http://www.ferc.gov/for-citizens/citizen-guides.asp

User assistance for the FERC web site is available at 1-866-208-3676.
If my property is affected by the project, when will I hear from ET Rover Pipeline LLC?

• You will receive a phone call from an ET Rover Pipeline LLC representative asking for your permission before any surveying takes place. A member of our Project Team will contact you as soon as possible after property surveying is complete. At that time, we will be able to let you know if your property is involved with the proposed route.

• Moreover, as an owner of land that may be involved with this project, you will continue to receive information from us. We will provide as much detail as we are able on the topics presented here and any other questions that you can raise.